



## **QUALITY POLICY**

The activity that PROFESIONAL COSMETICS, S.A. considers according to the quality required according to the International Standard ISO 9001: 2015 is:

### **DESIGN, MANUFACTURE AND MARKETING OF COSMETIC PRODUCTS**

The Policy statement includes as guidelines:

1. Commitment to meet the explicit and implicit demands, requirements and expectations of customers as well as legal and regulatory requirements.
2. Implement quality indicators, as well as monitor their level of progress, in a way that allows us to know and ensure the product and the level of quality desired by our client.
3. Ensure that the working conditions are optimal by evaluating the risks that may occur in the processes, eliminating them as much as possible and reducing those evaluated.
4. Develop continuous training programs on the product aimed at better qualification of our workers, thus involving all staff in the achievement of all the objectives established in this document.
5. Consolidate the process of continuous improvement in the performance of all the activities carried out in the Company.
6. Encourage and achieve a motivating environment for all members of the company.
7. Satisfy the customer, and for this we have powerful logistical means and a human team committed to our commercial and service policy.

The Management makes this policy accessible and makes it available to its customers, all its employees, suppliers and the general public.

The Policy is kept up to date through periodic reviews, coinciding with the reviews of the system by management, in order to take into account changes in environmental conditions and the information received. In this sense, the management provides and will provide all the



human, technical and financial means necessary to achieve the objectives and goals that are established on a scheduled and periodic basis.